



## International Fraud Awareness Week Tips

### Tip 1

Your Credit Union will NEVER call, email or text you asking you to provide your one-time passcode or debit card information in order to confirm a recent transaction

### Tip 2

Your Credit Union will NEVER send you messages requesting you to click a link to review or block a fraudulent transaction on your account, or advise that you are locked out of your account

### Tip 3

Your Credit Union will NEVER ask you for the full 16 digits of your debit card number.

### Tip 4

NEVER divulge your One Time Passcode (OTP) for card transactions or when you are setting up Apple or Google Pay onto a smart phone.

### Tip 5

If you have doubts about the validity of the caller, simply hang up and source the phone number for that company to make contact

### Tip 6

Your Credit Union will never email and ask you to enter your debit card number, login details or any personal information anywhere. If you are in doubt, always delete emails of this nature